

Full & Part-Time Retail Assistants

We currently have opportunities for people to join our Retail Team, serving our customers in our two specialised outlets – Jungle Trading Post and the Dino-Store.

Our aim is for every customer to have a brilliant experience, every time they visit. As one of our Retail Assistants, you'll be part of making that happen, whether you're serving on the till, keeping our shops clean, tidy and well stocked or looking after our customers' needs in another way. We want people with the ability to work in a fast-paced environment, be passionate and knowledgeable about our products and who can greet everyone with a genuine smile and connect with customers and make them feel valued.

To join us as a Retail Assistant you'll need to be confident in welcoming and dealing with diverse groups of people. Friendly, courteous and helpful behaviour should come naturally to you and you'll be expected to work well both as part of a team and independently. Good communication skills (attentive listening, verbal communication and eye contact) are essential, as is the willingness to work flexible hours (especially on weekends and during school holidays). You'll also need to understand the importance of maintaining high standards of quality, service and cleanliness. The ability to maintain high energy levels whilst working efficiently are essential and your appearance should be smart and clean.

Duties include:

- Ensuring the smooth running of the Parks Retail outlets by:
 - Participating in the day-to-day running of the retail outlets, keeping the shops and displays clean and tidy at all times
 - Operating the tills and accurately handling cash, cheques and credit/debit card transactions
 - Assisting in changing displays of retail stock; receiving deliveries, unpacking and re-shelving/storing stock
 - Assisting with regular stock checks and annual stock takes
 - Being vigilant at all times and to help minimise stock loss
- To work according to directions given by Retail & Catering Managers/Supervisors to comply with Health & Safety regulations, fire safety procedures, COSHH, infection control hygiene
- Duties include washing and cleaning of floors, work surfaces and other areas & equipment
- To work in the Park food outlets as and when required

In return you will receive above National Minimum Wage, full uniform, a range of staff discounts/benefits and the opportunity to be part of Hertfordshire's number one visitor attraction.

Please note, these vacancies are initially for our 2019 Spring/Summer season, which ends 30th September 2019.

To apply please email your CV and covering letter to james@pwpark.com

(We reserve the right to close the vacancy early depending on the number of applications received, so encourage you to submit your details as soon as possible if you are interested)