

Casual Park Services Operatives/Drivers (Weekends & School Holidays)

We currently have opportunities for people to join our Park Services Team, working across the site to keep the Park clean and tidy and to ensure our visitors have a safe and enjoyable visit.

Our aim is for every customer to have a brilliant experience, every time they visit, and part of that is to ensure we maintain a clean, safe, family friendly environment. As one of our Park Services Team, you'll be part of making that happen, whether you're manning the zebra crossing, picking up litter, serving on the "Feed-Pot" or being out and about on the Park providing information and looking after our customers' needs. We want people with the ability to work in a fast-paced, high energy environment, who can greet everyone with a genuine smile plus has the ability to connect with customers and make them feel valued.

To join our Park Services Team, you'll need to be confident in welcoming and dealing with diverse groups of people. Friendly, courteous and helpful behaviour should come naturally to you and you'll be expected to work well both as part of a team and independently. Good communication skills (attentive listening, verbal communication and eye contact) are essential, as is the willingness to work flexible hours (especially on weekends and during school holidays). You'll also need to understand the importance of maintaining high standards of quality, service and cleanliness. The ability to maintain high energy levels whilst working efficiently and productively are essential and your appearance should be smart and clean.

Duties include:

- Maintaining the cleanliness of the site, including litter collection, emptying bins and sweeping of pathways and other areas
- Regular car park duties (assisting and directing visitors in a safe and polite manner) and manning the zebra crossing
- Working on the Feed Pot: Selling feed bags to visitors, handling machinery & money correctly and safely
- Helping set up for functions and events (tables, chairs and other equipment)
- Drive the Rex Express Train ride, sell tickets to our visitors and ensure they have a safe and enjoyable ride
- Drive the Company minibus, transporting passengers to and from the train station and other local pick-up/drop-off points (must be over 21 and hold a full, clean driving license)

In return you will receive a salary above the National Minimum Wage, full uniform, a range of staff discounts/benefits and the opportunity to work at one of Hertfordshire's best loved tourist attractions and be part of a team where no two working days are the same!

To apply please email your CV and covering letter to hr@pwpark.com