

Catering Assistants Needed

We currently have opportunities for people to join our Catering Team, serving our customers in our various food & drink outlets across the Paradise Wildlife Park site.

Our aim is for every customer to have a brilliant experience, every time they visit. As one of our Catering Assistants, you'll be serving hot and cold food, drinks and snacks and looking after our customers' needs, greeting everyone with a genuine smile and connecting with customers to make them feel valued.

You'll need to be confident in welcoming and dealing with diverse groups of people. Friendly, courteous and helpful behaviour should come naturally to you and you'll be expected to work well both as part of a team and independently. Good communication skills (attentive listening, verbal communication and eye contact) are essential, as is the willingness to work flexible hours (especially on weekends and during school holidays). You'll also need to understand the importance of maintaining high standards of quality, service and cleanliness. The ability to maintain high energy levels whilst working efficiently and productively are essential and your appearance should be smart and clean.

Duties include:

- Participating in the day-to-day running of food outlets, keeping outlets and displays clean and tidy at all times
- Operating tills and accurately handling cash, cheques and credit/debit card transactions
- Receiving deliveries, unpacking and re-shelving or storing stock
- Assisting with regular stock checks and annual stock takes
- To work according to directions given by Catering Managers/Supervisors to comply with Health & Safety regulations, fire safety procedures, COSHH, infection control and food hygiene
- Set up for functions & events and pay attention to detail to ensure the highest standards are achieved
- Duties include washing and cleaning of floors, crockery, utensils, work surfaces and other equipment

In return you will receive above National Minimum Wage, full uniform, a range of staff discounts/benefits and the opportunity to be part of Hertfordshire's number one visitor attraction.

To apply please email your CV and covering letter to hr@pwpark.com

Applicants must be over 17 years of age

(We reserve the right to close the vacancy early depending on the number of applications received, so encourage you to submit your details as soon as possible if you are interested)