**Catering Assistants Needed**

We currently have opportunities for people to join our Catering Team, serving our customers in various food & drink outlets and helping to run our soft play facility “Tumble Jungle”.

As one of our Catering Assistants, you will be serving hot and cold food, drinks and snacks and looking after our customers' needs, greeting everyone with a genuine smile and connecting with customers to make them feel valued.

You’ll need to be confident in welcoming and dealing with diverse groups of people. Friendly, courteous and helpful behaviour should come naturally, and you’ll be expected to work well as part of a team and independently. Good communication skills (attentive listening, verbal communication and eye contact) are essential, as is the willingness to work flexible hours (especially on weekends and during school holidays).

You’ll also need to understand the importance of maintaining high standards of quality, service and cleanliness and be assertive enough to successfully handle any problems or customer complaints that may arise. The ability to maintain high energy levels whilst working efficiently and productively are essential and your appearance should be smart and clean.

**Duties Include:**

* Participating in the day-to-day running of our soft play facility “Tumble Jungle”, as well as working in our other food outlets
* Taking orders accurately and operating tills (successfully handling cash and card transactions)
* Cleaning work surfaces, walls and floors, crockery, utensils, and kitchen appliances
* Receiving deliveries, unpacking and re-shelving or storing stock
* Basic food and drink preparation and delivery (such as preparing and toasting paninis, making tea & coffee, serving readymade cakes and preparing small amounts of salad, vegetables and fillings)
* Serving and plating up food, ensuring correct portion control
* Controlling the dining area including clearing and cleaning tables
* Maintaining stock; Assisting with regular stock checks and stock takes
* To work according to directions given by Catering Managers/Supervisors to comply with Health & Safety regulations, fire safety procedures, COSSH, infection control and food hygiene

**Shift Patterns Available: 09.00-18.15 Sun, Tues, Weds & Thurs**

**11.00-15.00 Mon, Wed & Sat**

**10.15-18.15 Mon-Sun (2-5 days a week, must include Sat and/or Sun)**

In return you will receive National Minimum Wage, full uniform, a range of staff discounts/benefits and the opportunity to be part of Hertfordshire’s number one visitor attraction.

**To apply please email your CV and a covering letter to**[**Elizabeth@pwpark.com**](mailto:Elizabeth@pwpark.com)

***Applicants must be over 17 years of age***

(We will close the vacancy once we have received sufficient applications, so encourage you to apply ASAP if you are interested)