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| Establishment:Paradise Wildlife Park & Zoological Society of Hertfordshire | Assessment No: 029 | Assessment Date: 16/06/2020 |
| Section/Department: Public Interaction and Management re Covid-19 - Entire Site | Assessment Type (See Note 1) |
| **Specific****XXX** | Generic | Record of Dynamic Assessment |
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| Activity/Process:  **Health and Safety during the COVID-19 Outbreak and reopening to the Public when permitted****COVID 19 IS TRANSMITTED VIA INHALATION OF THE VIRUS OR BY TOUCHING A CONTAMINATED SURFACE**This risk assessment describes the hazards and controls required to prevent the spread of COVID-19 virus during the current pandemic and the phased reopening of Paradise Wildlife Park to the public. This assessment will be reviewed regularly in line with Government advice: **Gov.UK:**  <https://www.gov.uk/coronavirus> [**https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19**](https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19) **(new guidance issued by Gov.UK on 11 May 2020)****Public Health:** <https://www.gov.uk/government/organisations/public-health-england>**NHS:**<https://www.nhs.uk/conditions/coronavirus-covid-19/><https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-advice/><https://www.nhs.uk/conditions/coronavirus-covid-19/advice-for-travellers/><https://www.gov.uk/government/publications/coronavirus-action-plan>**HSE:**<https://www.hse.gov.uk/news/assets/docs/working-safely-guide.pdf> |
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| Assessor | Health & Safety Committee or Line Manager Acceptance  |
| Name: | Lisa Pressland | Name: | Lynn Whitnall |
| Role: | Human Resources & Health & Safety | Role: | Director |
| Signature: | Lisa Pressland | Signature: | Lynn Whitnall |
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| What are the hazards? | Who might be harmed and how? | What are you already doing? (Specific Existing Control Measures) | Risk Rating Note 3 | Do you need to do anything else to control this risk? Who should complete action and by when? | Residual RiskRating(See Note 4) |
| COVID-19 Virus spreading between staff, visitors, contractors and volunteers | Staff, visitors, contractors & volunteers, contracting the virus by inhalation or by touching surfaces contaminated with the virus (vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions) | * Hand washing facilities with soap and water have been provided and are maintained in a clean and hygienic condition
* Alcohol gel sanitisers available across the site, particularly in any area where washing facilities not readily available
* Frequent cleaning and disinfection of objects and surfaces that are touched regularly, particularly in areas of high use/risk such as door handles, light switches and toilets, using appropriate cleaning products and methods
* All processes and areas redesigned/adjusted to ensure social distancing in place
 | 1x3 =3 | Restrictions and regulations have reduced and the risk has significantly decreased due to ongoing vaccination programmes and natural immunity. | 1x3 =3 |
| PWP animals becoming infected with the COVID-19 Virus; COVID-19 Virus spreading between staff, visitors and volunteers | Animals, staff, visitor, & volunteers, contracting the virus by inhalation or by contact with individuals already carrying the virus | * All handfeed and close contact animal experiences have been individually assessed and either protocols amended or certain experiences/tours cancelled until further notice (please see separate Risk Assessment for Experiences & Tours)
 | 1x3 =3 | Reviewed and updated regularly (last review Sept 2022) | 1x3 =3 |
| Visitors getting too close to each other whilst onsite if not controlled | Staff, visitors, contractors & volunteers, contracting or spreading the virus by not practising social distancing rules | * Visitor numbers were originally limited to approx.. 60% of our normal capacity – in line with reduced risk this has been reviewed and now we operate with reduced ticket sales (max. 3000 book in advance only), plus members (who no longer need to book in advance)
 | 2x3 =3 | Additional measures such as becoming a cashless site, pre-booking required and covid precautions becoming part of everyday life are now in place. | 1x3 =3 |
| Provision of First Aid | Staff, visitors, contractors & volunteers, contracting or spreading the virus | * First Aiders (in line with government advice) to wash hands or use an alcohol gel, before and after treating a casualty also ensure they do not cough or sneeze over a casualty when treating them
* First Aiders instructed to wear PPE when providing First Aid (i.e. face masks & shields, gloves, etc)
* All waste to be disposed of safely and individuals not to touch any part of a dressing that will come in contact with a wound
 | 2x3 =6 | Training session completed with Keep A Beat 18/06/2020 re Covid risk management when administering First Aid & all new FA training includes and element of disease avoidance as part of the training | 1x3 =3 |
| Legionnaires’ disease | Staff, visitors, contractors & volunteers placed at risk of inhaling aerosols containing Legionella bacteria from hot & cold water systems/air conditioning units | * Where appropriate all water systems to be flushed through for 2 minutes prior to re-occupancy of any buildings that have not been used regularly
 | 1x2 =2 | Control Measures adequate | 1x2 =2 |

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| **Actions Required** |
| **Action Required:** | **N/A** | **By Who** | **N/A** | **Role:** | **N/A** | **Signature:** |  |
|  |  |  |  |  |  |  |  |
| **Review Date:** |  | **Name:** |  | **Role:** |  | **Signature:** |  |

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| **Assessment Review (See Note 4)** |
| **Review Date:** | **07/10/2020** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **Review Date:** | **06/01/2022** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR and H&S** | **Signature:** | Lisa Pressland |
| **Review Date:** | **29/04/2022** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR & H&S** | **Signature:** | **A pair of glasses  Description automatically generated with low confidence** |
| **Review Date:** | **06/01/2023** | **Name:** | **Lisa Pressland** | **Role:** | **Head of HR & H&S** | **Signature:** | **A pair of glasses  Description automatically generated with low confidence** |
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**Notes:**

1. If using a Generic Risk Assessment, Assessors and a member of the Health & Safety Committee or a Line Manager are to satisfy themselves that the assessment is valid for the task and that all significant hazards have been identified and assessed. If additional hazards are identified they are to be recorded and attached to the Generic Assessment.
2. When recording the Risk Rating ensure that both the Likelihood and Consequence scores are included:

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|  High | Common, regular or frequent occurrence | **3** | **3 Med** | **6 High** | **9 High** |
| Medium | Occasional occurrence | **2** | **2 Low** | **4 Med** | **6 High** |
| Low | Rare or improbable occurrence. | **1** | **1 Low** | **2 Low** | **3 Med** |
| **Risk Matrix:****Likelihood x Consequence**  | **1** | **2** | **3** |
| Minor injury or illness | Serious injury or illness | Fatalities, major injury or illness |
| Low | Medium | High |

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| **High** | Improve control measures or consider stopping work/activity; conducting work at this level is to be reported directly to Line Manager/H&S/Director |
| **Medium** | Review control measures and improve if reasonably practicable to do so; consider alternative ways of working |
| **Low** | Maintain control measures and review if there are any changes |

 3 Record the residual Risk Rating to demonstrate that the risk has been reduced to an acceptable level; record Likelihood and Consequence scores.

4 Risk Assessments are to be reviewed:

* At least annually
* If there is reason to doubt the effectiveness of the assessment
* Following an accident or near miss
* Following significant changes to the task, process or procedure
* Following the introduction of new personnel
* If “Generic”, prior to use